

Services you can trust Performance you can depend on

Personal Service when you need it most. Please refer to the Telco Experts Escalation Contact List below.



Telco Escalation



	Team Member	Contact Information
Repair Escalations Level 1	Telco Experts NOC Technician	(O) 1-800-795-6200 (E) Help@telcoexperts.com
Repair Escalations Level 2	John Pavolic - Team Lead	(O) 212-452-5030 (E) John@telcoexperts.com
Repair Escalations Level 3	Quincy McCord - NOC Manager	(O) 212-452-5037 (E) Quincy@telcoexperts.com
Account Mgmt & Project Mgmt Level 1	Account Management Team	(O) 1-800-795-6200 (E) Accountmanagement@telcoexperts.com
Account Mgmt & Project Mgmt Level 2	Noelia Garcia - Project Manager	(O) 212-452-5038 (E) Noelia@telcoexperts.com
Account Mgmt & Project Mgmt Level 3	Vanessa Torres - Sr. Manager of Customer Success	(O) 212-452-6030 (E) Vanessa@telcoexperts.com
Sales Escalations Level 1	Sales Department	(O) 1-800-795-6200 (E) Sales@telcoexperts.com
Sales Escalations Level 2	Travis Turner - Sr. Client Relationship Manager	(O) 212-452-5047 (E) Travis@telcoexperts.com
Sales Escalations Level 3	Justin Pugh - VP of Revenue & Growth	(O) 212-452-6184 (E) Justin@telcoexperts.com
Billing Escalations	Billing Department	(O) 1-800-795-6200 (E) Billing@telcoexperts.com